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Reminder: In-Home Assessment (IHA)

Effective August 3, 2020, Mi Via Participants will be contacted by phone to schedule their In-Home Assessment. The person calling will be the person doing the assessment. They will be calling from Goodwill Incorporated New Mexico (GINM). Please remember that the assessor will not be going into the Participant's home. Instead the Assessor will be doing the assessment using a computer or a mobile device. This is also called a "virtual visit". If the Participant is not able to take part in the virtual visit because of poor internet connection or other computer and mobile device issues, the assessment will be re-scheduled when the Public Health Order is over. Please respond to these GINM calls. Completing the assessment is needed for the Mi Via program.

Mi Via Waiver Renewal Update

Every five (5) years New Mexico needs to apply to Centers for Medicare & Medicaid Services (CMS) for federal approval to keep the Mi Via Waiver program going. The State applied to CMS, asking that the Mi Via waiver be extended for another five (5) years starting October 1, 2020. The State will be providing you with updates.

Electronic Visit Verification (EVV)

EVV is a system that confirms when an employee has worked on the date and time they have been scheduled to work. EVV is a federal requirement of the 21st Century Cures Act, a United States law enacted by Congress in December of 2016. The EVV system will allow Employees to "clock in" and "clock out" by using a landline phone or a software application also known as an "app" that has been downloaded on their mobile phone. EVV will help confirm that participants are getting the services they have asked for. EVV also helps the participant or Employer of Record (EOR) track employees and the time they work.

The State will start EVV for the Mi Via program by January 1, 2021. EVV will be used for the Homemaker, Respite, and In-home Living Supports services. The State, Conduent and your Consultant will assist you in learning how to use the EVV system. More information will be provided as it becomes available.

FMA-Conduent

Contact Information:

Phone: 1-800-283-4465

8:00 am to 5:00 pm Mon.- Fri.

Toll-free Fax: 1-866-302-6787

E-mail: mi.via@conduent.com
(Do not email forms to Conduent)

Physical Address:

1720-A Randolph Rd SE
Albuquerque, NM 87106

Note:

The Mi Via Advisory Committee works with the State to share information and help with communication among all Mi Via Participants.

Mi Via Advisory Committee (MVAC) Announcement

The Mi Via Advisory Committee (MVAC) is open for Nominations. There are two (2) seats available for a Participant, Self-Advocate and or Family member. If you are interested please request a Nomination Form from the email provided: Elaine.Hill@state.nm.us

Dates to Remember in September

September 2020

Sun	Mon	Tue	Wed	Thu	Fri	Sat
August 30	August 31	1	2	3	4 <i>Vendor Checks Received or Deposited</i>	5 <i>Deadline to submit PRFs for 9/18/20 payment</i>
6	7 <i>Conduent and State Offices Closed</i>	8	9	10	11 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	12 <i>Deadline to submit faxed timesheets, Mileage & PRFs for 9/25/20 payment; new pay period begins</i>
13	14	15	16	17	18 <i>Vendor Checks Received or Deposited</i> <i>August Spending Reports Available to EORs</i>	19 <i>Deadline to submit PRFs for 10/2/20 payment</i>
20	21	22	23	24	25 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	26 <i>Deadline to submit faxed timesheets, Mileage & PRFs for 10/9/20 payment; new pay period begins</i>
27	28	29	30	October 1	October 2 <i>Vendor Checks Received or Deposited</i>	October 3 <i>Deadline to submit PRFs for 10/16/20 payment</i>

Mi Via Circle of Support

Web: <https://nmhealth.org/about/ddsd/pgsv/sdw>

Agency Name	Contact Name	Phone	E-mail	Region(s)
CNRAG, Inc. (Care Network Resource Assistance Group)	Fallon Vincell	575-621-3645	fvincell@cnragusa.com	Metro, SE and SW
Consumer Direct Personal Care (CDPC)	Sandra Woodward	1-866-786-4999	sandraw@consumerdirectcare.com	All of New Mexico
Excel Case Management, Inc.	Diane Metoyer	505-324-8660	Metoyer@excelcasemanagement.com	NW and SE Regions
Los Amigos, LLC	Sergio Garcia	505-204-6035	Sergio@losamigosbs.com	All of New Mexico
Me Town Enterprises, LLC	Kimberly Riebsomer	505-310-9069	riebsomer@gmail.com	Metro and NE
Merit Consulting, LLC	Tina Storey	505-507-9995	tinas@meritnm.com	Metro
Peak Developmental Services	Sarah Martinez	505-281-9962	sarahmpds@gmail.com	All of New Mexico
Self-Directed Choices	Sandy Skaar Jacob Patterson	505-508-1663	Sandy@sdchoices.com Jacob@sdchoices.com	All of New Mexico
UNM Center for Development and Disability (CDD)	Tanya Baker-McCue Janelle Groover	1-866-383-3820	tbaker-mccue@salud.unm.edu jtorresgroover@salud.unm.edu	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 or 1-888-588-9152	Charles@visionsnm.com	All of New Mexico

Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau

PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277

Manages the FMA/Conduent (formerly Xerox) contract and the TPA/Qualis contract

Lorie Pacheco	Mi Via & Medically Fragile Waivers Staff Manager Functions: Mi Via & Medically Fragile Waiver oversight, Conduent, Comagine, and Eligibility Issues	505-231-9353	Loriea.Pacheco2@state.nm.us
Vacant	Mi Via Unit Contract Manager Functions: Mi Via Waiver oversight, Conduent issues		
Aaron Maestas	Mi Via Participant Issues Resolution & Eligibility Functions: Participant Eligibility, Comagine, HSD/ISD Issues and Technical Assistance	505-827-7761	AaronM.Maestas@state.nm.us

Department of Health / Developmental Disabilities Supports Division

5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548

Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations

Oversees consultant agency contracts

Jennifer Rodriguez	Functions: Acting Mi Via Waiver Program Manager, Mi Via Oversight and Participant/Consultant Issues and Technical Assistance	505-476-8840	jennifer.rodriguez@state.nm.us Fax: 505-476-8894
Elaine Hill	Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and statewide MF WCF & MF CACF	505-841-5510	elaine.hill@state.nm.us Fax: 505-841-6523
Anysia Fernandez	Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and NE region DD WCF & DD CACF	575-758-5934	anysia.fernandez@state.nm.us Fax: 575-758-5973
Rudy Aguilera	Functions: Mi Via Waiver Project Coordination, Participant/Consultant Issues and Technical Assistance	505-841-5886	rudy.aguilera@state.nm.us Fax: 505-841-6523

Comagine Health (formerly Qualis Health)

PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180

Comagine Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

Care Coordination

Blue Cross Blue Shield	1-877-232-5518, option 3	www.bcbsnm.com/community-centennial
Presbyterian	505-923-5200	www.phs.org/centennialcare
Western Sky	1-844-543-8996	www.westernskycommunitycare.com